



**WE SPEAK THE LANGUAGE OF
HEALTHCARE™**

News Release

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FOR IMMEDIATE RELEASE

**CLINICAL SOLUTIONS PARTNERS WITH HEALTH LANGUAGE,
INC. FOR STANDARDIZED CODING**

Denver, Colo. – Nov. 12, 2008 –Clinical Solutions announced today a partnership agreement with Health Language Inc.® (HLI), the world's leading supplier of language engine technology for medical vocabulary. The alliance marks Clinical Solutions' and HLI's commitment to developing technology to improve patient care and efficiency by standardizing clinical record coding worldwide.

The partnership will see the HLI Language Engine® integrated into the clinical decision element of Clinical Solutions' triage applications, including IntefleCS™ Telephone Triage and IntefleCS™ Face to Face.

Standardized medical terminology has been identified as a critical element to ensuring advanced interoperability among healthcare IT applications. This contributes to improved patient safety, superior clinician decision-making capabilities and rapid reimbursement.

Commenting on the agreement, Richard Craven, director at Clinical Solutions says, "HLI is a pioneer in healthcare information and communications technology (ICT) and terminology. This partnership will assist Clinical Solutions in providing innovative, progressive solutions for its customers around the world. The role of standardized coding is critical to the ability for healthcare IT applications across the globe to work together ensuring that risk is minimized and patient safety improved.

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Craven added, “This will be a critical feature in our upcoming release of applications for the urgent care market, in line with Lord Darzi’s Next Stage Review to bring care closer to the patient. Lord Darzi’s Review will see more services made available at the right times and right places convenient to the patients. These centers will bring together a number of different services and therefore different clinical systems, all interacting more efficiently thanks to the HLI technology.”

The HLI Language Engine provides a tool for healthcare organizations, IT vendors and government agencies to effectively localize, update and disseminate over 80 controlled, licensed healthcare terminologies, mappings and other healthcare terminology-related content issued by a growing number of standards bodies including ICD-9, ICD-10, LOINC® and SNOMED-CT®.

According to Marc Horowitz, HLI’s senior vice president, “We are proud to deploy HLI’s Language Engine within Clinical Solutions’ comprehensive solutions suite that is recognized throughout the world for its ability to enhance patient care while efficiently managing resources. This partnership ensures that Clinical Solutions will provide clinicians with automatic, real-time updates and mappings from all major standards bodies and terminologies as well as free text interpretation to ensure true interoperability, accuracy and standardization between hospitals, regions and countries.”

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About Clinical Solutions

Clinical Solutions is a leading supplier of flexible evidence-based decision support and clinical software solutions to the healthcare industry that help healthcare professionals and citizens safely and consistently assess a patient’s symptoms and direct them to the most appropriate level of care. This results in more efficient management of resources and alleviates pressure on emergency and primary healthcare services. This means lower costs, lower risks and a higher degree of patient satisfaction.

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Clinical Solutions is a market focused organisation that works with its customers, to establish a close working partnership through the sharing of ideas, knowledge and expertise. Its scaleable solutions have been proven to guide clinicians to deliver best practice in providing leading healthcare advice.

The company also provides knowledge management and case management solutions, used for long term conditions management, web-based health assistants including bio-surveillance solutions used in pandemic and biological threat situations, and out-of-hours solutions for urgent care to both public and private healthcare providers. With each implementation, Clinical Solutions provides project management, IT consultancy and customisation, training and 24/7 support. Clinical Solutions has offices in UK, USA and Australia. Its customers include; NHS Direct in England and Wales; NHS 24 in Scotland; and many walk-in centres across England, as well as customers in North America, Portugal, Norway, Australia, and New Zealand. Its solutions are used to serve over 100 million people across the world. With a mission to change the way the world accesses health and social care service, Clinical Solutions continues to invest in developing software solutions for health and social care organisations around the world. For further information visit: www.csdss.com.

About Health Language Inc.

Denver-based Health Language, Inc.® (HLI) develops and delivers state-of-the-art software solutions that automatically incorporate medical vocabulary and coding standards into healthcare information technology (HCIT) applications. HLI's Language Engine® (LE®) allows centralized access to medical terminology standards and generates mappings to create a common pool of standardized codes and concepts that enhance patient safety, facilitate clinical outcomes analysis and accelerate reimbursement. It also provides standards for modeling, storing, updating and distributing information consistently for interoperability between hospitals, regions and countries. For more information, visit www.healthlanguage.com or call 303.307.4400.

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