



Health Language®

# Consumer Friendly Descriptions Solution

**Minimize your risk of audit penalties and increase member satisfaction**

Health Language can help you comply with CMS requirements and reduce your risk of Part C and Part D audit penalties by offering a consumer friendly description content solution that improves communication to your members.

Consumer Friendly Descriptions is a data file designed to translate claims data for consumers for use in paper-based communications, patient/member portals, EOBs, and other general-purpose translation use cases. It covers over 100,000 codes for CPT®, HCPCS, ICD-9-CM, and ICD-10-CM.

- Minimize audit risk and increase compliance for CMS Part C and Part D.
- Enhance member satisfaction by improving the language on EOBs, personal health records, and inpatient/member portals.
- Improve members' understanding of healthcare and compliance with plan of care.
- Improve operational efficiencies of call centers and reduce member inquiries.

## Access All Content Updates Online

All of our data files come with access to the library of historical versions, as well as release notes with details such as new or obsolete codes, modified descriptions, validity dates, and much more—all available from Health Language's online Content Portal.

## Examples of Consumer Friendly Descriptions

CODE SYSTEM	CODE	INDUSTRY TERM	HL CONSUMER DESCRIPTION
ICD-9-CM	146.0	Malignant neoplasm of tonsil	Cancer of the tonsil
ICD-9-CM	304.21	Shigellosis	Intestinal infection due to the bacteria Shigella
ICD-10-CM	C09.0	Malignant neoplasm of tonsillar fossa	Cancer at the top and back sides of mouth where the arch of the throat and tonsils meet
ICD-10-CM	E10.618	Type 1 diabetes mellitus with other diabetic arthropathy	Type 1 diabetes (high blood sugar disease) caused by lack of insulin with joint disease
CPT	0107T	QUANT SENSORY TEST&INTERP/J/XTR W/ VIBRJ STIMULI	Measurement of sensory impairment of arm or leg using vibration
CPT	15783	DERMABRASION SUPERFICIAL ANY SITE	Scraping of skin
HCPCS	A4262	Temporary, absorbable lacrimal duct implant, each	Plug, for tear duct, temporary
HCPCS	Q0091	Screening papanicolaou smear; obtaining, preparing, and conveyance of cervical or vaginal smear to laboratory	Screening, pap smear

### Key Features:

Simple one or two sentence descriptions using consumer language

Standard flat file for ICD-9-CM, ICD-10-CM, CPT, and HCPCS

Annual updates available via the Health Language Content Portal

Option to use the Language Engine® and integrate via public APIs

### Need to Manage Your Reference Data in One Place?

Centralize and manage your reference data for clinical, claim, and business data to enable interoperability, drive compliance, and improve operational efficiencies. We offer over 150 current, standard, and proprietary terminologies including SNOMED CT®, ICD-9, ICD-10, LOINC®, CPT, RxNorm, HCPCS, DSM-5®, and many others.

In addition to providing data and services, the Health Language Platform provides the tools necessary to integrate all reference standards into your enterprise data warehouse or 3rd-party application—allowing you to map, model, group, and search your reference data on a single platform.

CPT® is a registered trademark of the American Medical Association (AMA).  
DSM-5® is a registered trademark of the American Psychiatric Association (APA).  
LOINC® is a registered trademark of Regenstrief Institute, Inc.

SNOMED CT® is a registered trademark of the International Health Terminology Standards Development Organisation (IHTSDO).

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HL-RC-CFD-0718